



## Return Material Authorization

RMA Number:

### General Information

Distributor Name and Contact:

Name of Customer & Contact:

Street Address:

City, State/Province, Postal Code, Country:

Telephone:

Fax:

Email:

Part number:

Quantity:

### Reason For Return (Please check applicable box)

**General Repair or Overhaul\*** (Application data listed below is optional)

We will provide a quotation after evaluation of the product.

**Warranty Repair/Failure Investigation\* Application data listed below required**

(See Limited Warranty on following page\*\*)

**Note: Disassembly or tampering with the product voids the warranty, and in most cases, will result in repair charges. We are under no obligation to provide a "no charge" failure analysis or corrective action in this event.**

To assist us in determining the root cause, please provide the following information:

1. Operating pressure:

2. Flow rate:

3. Media:

4. Media temperature:

5. Ambient temperature:

6. What was the observed failure:

7. What was the process/product doing when the failure was observed? The more data we have in this section, the better we can attempt to replicate the failure.

8. Technical point of contact :

**Formal Corrective Action** response required (attach customer forms, otherwise we will use our format) Additional charges may incur if out of warranty.

Customer Quality point of contact:

### Instructions

**Distributors:** Complete form (less RMA number) and forward a copy to Circle Seal Industrial Customer Service Representative, we will provide the RMA number upon receipt. On receipt of the RMA number, enter it on the form and ship the product and a copy of the completed form to:

**Circor Aerospace**  
**Attention: Return Materials Dept. / RMA#**   
**2301 Wardlow Circle**  
**Corona, California 92880**

**Customers/ End Users:** Complete form (less RMA number) and forward a copy to your authorized Circle Seal Controls distributor.

\*Unless otherwise requested, products that are repaired or overhauled are restored to serviceable condition (not "like new") and are provided with a one year limited warranty.

Warranty returns where "No fault was found" may incur testing charges.

**DO NOT** use this form for returns of products purchased directly from Circor Aerospace (military/aerospace, landing gear products). Contact Circor Aerospace (<http://www.circleseal.com>) for instructions.

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#### Limited Warranty Statement:

ALL CIRCLE SEAL CONTROLS, INC. PRODUCTS ARE MADE TO EXACTING STANDARDS OF DESIGN, MATERIAL, WORKMANSHIP AND QUALITY CONTROL AND ARE WARRANTED TO BE FREE OF DEFECTS IN MATERIAL AND WORKMANSHIP AND REASONABLY FIT FOR THE USES SET FORTH IN SELLERS CATALOG OR THE CONTRACT SPECIFICATIONS FOR A PERIOD OF ONE YEAR AFTER SALE IF PROPERLY INSTALLED AND MAINTAINED AND UNDER THE NORMAL USE AND SERVICE FOR WHICH THE EQUIPMENT IS INTENDED. BUYER TO INSPECT THE GOODS WITHIN TEN DAYS OF DELIVERY AND TO THEN IMMEDIATELY NOTIFY SELLER OF ANY DEFECTS IN ORDER TO CLAIM A DEFECT. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES WHETHER THEY ARE STATUTORY, EXPRESS OR IMPLIED, INCLUDING AMONG OTHER THINGS ANY IMPLIED WARRANTY OR MERCHANTABILITY FITNESS FOR A PARTICULAR PURCHASE NOT SET FORTH IN SELLERS CATALOG, AND ALSO DOES NOT APPLY TO ANY PRODUCTS OF SELLER WHICH HAVE BEEN REPAIRED, ALTERED OR MODIFIED OR HAVE BEEN SUBJECT TO MISUSE OR ABUSE. SELLER IS NOT LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES RESULTING DIRECTLY OR INDIRECTLY FROM THE DESIGN, MATERIAL, WORKMANSHIP, OPERATION OR INSTALLATION OF ANY OF ITS PRODUCTS AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION THEREWITH. BUYERS EXCLUSIVE REMEDY SHALL BE THE REPAIR OR REPLACEMENT OF ANY SUCH DEFECTIVE PRODUCT AFTER VERIFICATION BY SELLER. THIS WARRANTY IS IN EFFECT UNLESS SUPERCEDED BY LIMITED WARRANTY, FORM NO. 2299 (4/83)